



02 July 2019

To Whom it may concern,

At Johnson & Johnson Medical Devices Companies, we are using our breadth, scale and experience to reimagine the way healthcare is delivered and help people live longer, healthier lives.

In a radically changing environment, we are making connections across science and technology to combine our own expertise in surgery, orthopaedics, vision and interventional solutions with the big ideas of others to design and deliver physician and patient-centric products and solutions.

As pioneers in medical devices, we continually focus on elevating the standard of care—working to expand patient access, improve outcomes, reduce health system costs and drive value. We create smart, people-centered healthcare to help the patients we serve recover faster and live longer and more vibrantly.

I am the National Facilities Manager for J&J Medical and have been working with Ikhaya for the past 3 to 4 years, we currently have approximately 100 sensors installed into our facilities across South Africa. The Real Time Monitoring System Ikhaya Automation supplies conforms to our requirements of monitoring our Ambient Temperature and Humidity in the warehouses. The installed system has been validated and SANAS calibrated on an annual basis which forms part of our international quality policy.

The Staff are very knowledgeable in their field and gladly assist whenever there is a question or query, this makes dealing with Ikhaya is a pleasure as they meet all expectations for service delivery.

*Thank you,
Kind Regards,*

*Pieter Truter
EFM Micro-Region Lead – South Africa
And sub-Saharan Africa*

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